

THE MIDWAY

TERMS & CONDITIONS

1. Your Festive, Christmas Day and New Year's Eve booking is only confirmed when we have received your non-refundable deposit payment. Any provisional enquiry can only be held for a maximum of 48 hours.
2. For all Festive Menu, Boxing Day and New Year's day bookings we require a £10.00 per person deposit, Christmas Day and New Years Eve Set Menu we require a £20.00 deposit. Any deposit that is paid is deducted from the final bill on the day. New Year's Eve Bar Area Platters - payment in full at time of booking.
3. **Food Allergies and intolerances.** It is the customer's responsibility to inform us if they require any special dietary information at the time of booking. Dishes may be substituted/omitted from original description to ensure they are gluten free.
4. Party/Group organiser is responsible for providing a list of names and correct food requirements.
5. Final numbers are required at least 5 days before your booking. Pre-orders can only be accepted on our standard booking form, these are available at the venue or can be downloaded from our website. Once completed this can be emailed to bookings@themidway.co.uk, telephone pre-orders cannot be taken to minimise any errors with the orders.
6. Please ensure at the time of booking that we are informed if you require highchairs, wheelchair or pram access as some tables may not be suitable if not advised in advance.
7. If for any reason any of your guests cannot attend, please call us directly at least 24 hours before you are due to arrive for your Festive booking otherwise we will have to charge you the full menu price.
8. Christmas Day and New Years Eve are pre-order and pre-payment only.
9. A discretionary 10% service charge will be added to your bill for parties of 8 or more. All gratuities and service charges go to the team that prepare and serve your meal and drinks, excluding The Management.
10. We can only produce **ONE BILL** per booking and this must be paid in full by the Party/Group organiser. **(No Exceptions)**
11. The Management reserves the right to remove anyone who is causing discomfort to other diners.